

THANK YOU TO BERIC SO VERY MUCH;  
THANK YOU TO YOU JOANNE FOR YOUR  
PATIENCE WITH US SENIORS.  
PLEASE TELL TOD HE IS THE GREATEST  
SERVICE MAN. (EVEN THOUGH HE IS LATE SOMETIMES)  
HA! HA!

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I want to express to you and your staff our appreciation for the quality of workmanship in the installation and service provided. I look forward to being able to call upon your servicemen for ongoing maintenance.

Sincerely,



Nov 23/09

To: Erwood Air -  
Heating + Air Conditioning -

Thank you for the wonderful,  
friendly + prompt service.  
We recommend you to all  
our friends.

Yours truly,  
Richard + Pat